

EDWARD & SUSAN OSTROWSKI

HOLIDAY, FL 34691

October 22, 2010

Ms. Christine Lloyd
Rodeo Realty
21031 Ventura Blvd. #100
Woodland Hills, CA 91364

Dear Christine,

Today was a day with very mixed emotions. I was very happy to have sold Bob's condo so quickly (thanks to you)...and very sad that we will not be talking as frequently as we did these past five months.

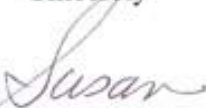
Your professionalism was a welcome change for me. You took on this Probate problem and never gave up. Without your encouragement and perseverance, I don't know what I would have done.

You met us at the condo, rolled up your sleeves and helped clean out all of Bob's belongings. You hired contractors, plumbers, carpet installers, etc. Kept track of all the bills, which we need for Probate....and met all of the above workers at the condo to let them in and oversee their work.

I truly believe it was fate that brought us together that day at the complex...without your guidance we still would be trying to sell Bob's condo and I never would have gained such a wonderful friend..

Thank you, again, for everything.

Sincerely

A handwritten signature in cursive script that reads "Susan".